

**FAILURE TO SUPPLY ALL THE REQUIRED
DOCUMENTS WILL DELAY YOUR APPROVAL!!**

****Detailed Dealer Information And Requirements****

1. We must have an actual copy of your state sales tax. We will not accept the number written on this form. If you do not have a form from your state, there are blank forms available online that can be printed, filled out, and sent instead. If your state does not have a state sales tax then please make sure to provide a copy of your business license. (If you do NOT reside in one of these states you MUST supply a state sales tax form. Excluded states are: Alaska, Delaware, Montana, New Hampshire, or Oregon)
2. For proof of business we will accept the following items: A business card, a yellow pages ad or business license. You must also send a photo of your location! We will not accept your Face Book Page or your website. We need a single photo of the store front showing the sign on/near the building. This is part of the requirements to become a dealer with us. This is YOUR job to do and provide to us. If you want an account with our company you will provide the items we require. We ask for your website so that we can provide it to the retail customers that are looking for a dealer when they are using our dealer locator.
3. First orders must be prepaid with a Visa, American Express, Discover, or Master Card credit card. Your company MUST be sure that funds will be available on the credit card that is being used for the purchase. If the credit card declines for any reason, there will be a fee for each time the card is declined in the amount of \$5.00. This is a service fee that will NOT be waived for any reason what so ever. After the first order the company has the option to prepay or COD. The COD check must be a company or secured funds check. We will accept a business check on the condition that the business owner, check signer, is responsible for all NSF checks and any charges that are accrued because of collection fees. We charge a \$40.00 fee for any NSF check. The NSF check and the NSF fee will have to be paid for using a company credit card. If we do not receive the payment within 10 business days of notification from us, your company will be subject to criminal prosecution in Fort Worth Texas. There is an \$11.00 fee for each package that is shipped COD. We do NOT have any open accounts. NO net 10 or net 30 accounts.
4. Shipping costs are as follows in the Continental United States. (International shipping is charged using the actual freight costs. These costs are determined by the box size, weight, and destination.) Regular ground shipments for small slip-on exhausts are \$20.00. The larger slip-ons such as dual systems are \$25.00. The full systems are \$40.00. Small parts, such as, clamps, brackets, gaskets, and/or bolt kits are \$10.00. These costs are for each system and/or part(s) ordered. We do offer expedited shipping. The pricing for expedited shipments will vary depending on the product size, weight, and destination. You will be

responsible to check for product availability and the date the product can ship out. We are a first come, first serve company. Orders ship according to when they are placed and their availability. We can drop ship orders for your company but there is a \$15.00 fee. In addition to that fee the shipping and handling charges will be different. The costs for regular ground shipping to your customers are as follows: small slip-ons are \$25.00, large slip-ons are \$40.00, full systems are \$55.00, and all small parts are \$15.00. ALL drop shipments will require a direct signature from your customer. We will NOT waive the signature for any reason at all. Please be sure that you have an address where your customers will be able to sign for their package(s). Fed Ex will attempt delivery 3 times. If the package(s) are not signed for on one of those attempts they will be shipped back to us. If this occurs one of two things will happen. One: you will be charged a 20% restock fee less the shipping and handling charges and we will return the item(s) to our inventory. (At that point you can reorder.) Two: If given notice that the item(s) are being returned and your customer still wants the item(s) we can reshipe them once we receive it/them but your company will be charged additional shipping and handling fees. The additional fees will include the charge for them coming back to us and a charge for reshipping. We are charged for each direction the package(s) travels and in turn your company will as well. **FED EX IS THE ONLY CARRIER THAT WE USE FOR SHIPPING WITH. WE WILL NOT USE ANY OTHER CARRIER FOR SHIPPING.**

5. In accordance with D&D regulations, NO dealer is allowed to sell any of our products for more than 10% off of our suggested retail. If a complaint is filed against your company for breaking these terms, your company will be subject to penalties. If further complaints are filed, your company could face a possible termination of your account.
6. A copy of the receipt is required for returns. There are NO returns after 60 days of purchase. No exceptions! ALL CREDITS WILL BE ON ACCOUNT ONLY!!! NO EXCEPTIONS!!!
7. Once you have filled out the application and have the information listed above, please fax it back to 817-831-4260 or email it to

sales@danddexhaust.com . If you provide an email address, you will receive an email confirmation of your approval. If you do not provide an email address, please follow up to make sure that you were approved and that we have your information on file. Please allow approximately 24-48 (business) hours for processing. Calling before this time frame will not assist you in getting the application done any sooner. There are no rushes on getting application processed. We understand you may have a customer(s) wanting to place a(n) order(s) but calling and stopping us from doing our jobs only delays the process further. We work as quickly as we can without sacrificing the great customer service we are known for providing.

8. To verify that you are actually reading this very important information we ask for you to please initial here. _____

If you have any questions regarding this application process please feel free to call us at 817-834-8961 or e-mail sales@danddexhaust.com. If you require any technical support please call 817-834-0996. For warranty assistance, please call 817-834-8961 and ask for warranty. We are here to help you in any way that we can. We thank you for your interest in our products and look forward to doing business with you.

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Warranty Information

1. We make every effort that you will receive your product in usable condition. If you receive a damaged product and there is exterior damage to the shipping container or box, please open the box and have the carrier note the damage, and make a claim with the carrier.
2. If you find concealed damage after you open the box please call, 817-834-8961 and ask for warranty, PRIOR to installing the product so that we can help you file a claim.
3. *****Once installed and/or ran D&D is no longer responsible for cosmetic issues so please ensure the system is inspected PRIOR to installation.*****
4. We have a 1 year limited warranty to cover mechanical failure of our product. A sales receipt is required to make a warranty claim. This covers peeling chrome or coating and breakage BUT does NOT cover rust and/or discoloration. Discoloration is due to improper tuning!
5. There is no warranty for sound.

If you require warranty help contact Warranty Department at 817-834-8961 and ask for warranty department or email them at warranty@danddexhaust.com.